

# VPM: Improving the System

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## Introductory Remarks

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- Industry supports a quality-based selection system that is fair, equitable, unbiased, and transparent.
- Properly applied, VPM will contribute to building effective and collaborative relationships between the City and Contractors to ensure the best possible project outcomes.
- NCHCA has convened a VPM Program committee that regularly reviews the VPM program with the City and shares industry concerns and ideas, with the goal of continuously improving the VPM program.

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## Industry Challenges

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1. Inconsistent understanding of the program objective
2. Subjectivity of scoring
3. Project scope or complexity are not taken into account

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## Best practices for managing VPM

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1. Expectations meetings
  - Critical forum to establish project-specific goals and expectations
2. VPM discussions throughout the project lifecycle
  - When are these discussions conducted (during regular project meeting, or other specific times?)
  - Who attends – are consultants involved?
3. VPM closeout
  - When are VPM scores finalized?
  - How are scores communicated?
4. Appeals process
5. Importance of up-to-date scores

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## VPM category review

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1. Overall project management
2. Supervision
3. Quality
4. Health & safety
5. Cooperation & public relations
6. Cost control
7. Site management
8. Schedule management

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## Thank you!

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